

| | |
|--|-----------------|
| Area Director/Director of Operation | |
| Communication Skills | 8:33:00 |
| Communication Skills for Leadership | 5:30:00 |
| Fundamental Component of a Business Case | 3:03:00 |
| Customer Service | 9:59:00 |
| Fundamentals of Exceptional Customer Service | 3:30:00 |
| Overcoming Challenging Serve Situation | 6:00:00 |
| Serving Customers with Disabilities | 0:20:00 |
| Subway, English to Spanish | 0:09:00 |
| Human Recourses Practices | 14:45:00 |
| Effective Interviewing | 3:30:00 |
| Facilitating Effective Hiring | 2:30:00 |
| Improving Problem Performance | 5:30:00 |
| Management Retention Through Incentive | 0:15:00 |
| Retention | 3:00:00 |
| Management | 2:01:00 |
| Sexual Harassment Awareness | 2:00:00 |
| University of Subway - Manager Admin Tasks | 0:01:00 |
| Team Building | 11:30:00 |
| Effective Team-Building Strategies | 4:00:00 |
| Energizing and Empowering Employees | 2:30:00 |
| The Manager as Coach and Counselor | 5:00:00 |
| Sales Skills | 1:25:00 |
| Suggestive Selling | 0:10:00 |
| The Grand Opening Sale | 0:15:00 |
| The Subway Cash Card program | 0:36:00 |
| Trade Area Survey | 0:07:00 |
| Understanding Site Review for Franchisees | 0:17:00 |
| Marketing | 10:00:00 |
| Analyzing the Market | 2:30:00 |
| Creating Party Platters | 0:10:00 |
| Elements of Marketing Strategy | 3:00:00 |
| Fresh Fit Introduction | 0:20:00 |
| Local Store Marketing | 0:30:00 |
| Office Plattering | 0:04:00 |
| Sub of the Day | 0:06:00 |
| Subway Scrabble Promotion | 0:20:00 |
| Surpassing the Competition | 3:00:00 |
| POS | 1:00:00 |
| POS - Manager Tasks Files | n/a |
| POS - Manager Tasks - Weekly | 0:30:00 |
| POS - Manager Tasks Other | n/a |
| POS - Manager Tasks Reports | 0:30:00 |
| Finance/Paperwork | 13:06:00 |
| Accounting Fundamentals | 3:30:00 |
| Accounting Fundamentals | 3:30:00 |
| Break-even Analysis Review & Utilization | 0:30:00 |
| Counting Weekly Inventory | 0:05:00 |
| CPC | 0:05:00 |
| Expanded WISR Analysis | 0:15:00 |
| How to Use www.HelpMMM.com | 0:35:00 |
| Interpreting the WISER and Control Sheet | 0:30:00 |
| Principles of Financial Management | 4:00:00 |
| Relative Profitability | 0:06:00 |
| Total Curriculum | 70:54:00 |