

Unit Manager		
Communication		8:00:00
Communication Skills for the Workforce		4:30:00
Difficult People in the work Place		3:30:00
Customer Service		9:50:00
Fundamental of Exceptional Customer Service		3:30:00
Serving Customer with Disabilities		0:20:00
Overcoming Challenging Service Situation		6:00:00
Human Resources		14:30:00
Effective Interviewing		3:30:00
Facilitating Effective Hiring		2:30:00
Retention		3:00:00
Improving Problem Performance		5:30:00
Management		2:10:00
Becoming a Manager		6:00:00
Sexual Harassment Awareness for ..		2:00:00
University of Subway - Manager Admin Tasks		0:10:00
Team Building		11:30:00
Effective Team Building Strategies		4:00:00
Energizing and Empowering Employees		2:30:00
The Manager as Coach & Counselor		5:00:00
Finance/Paperwork		0:50:00
Counting Weekly Inventory		0:05:00
Expanded WISR Analysis		0:15:00
Interpreting the WISR and Control Sheet		0:30:00
Sales Skills		0:10:00
Suggestive Selling		0:10:00
Marketing		1:20:00
Creating Party Platters		0:10:00
Fresh Fit Introduction		0:20:00
Local Store Marketing		0:30:00
Subway Scrabble Promotion		0:20:00
POS		1:00:00
POS - Manager Tasks Files		n/a
POS - Manager Tasks - Weekly		0:30:00
POS - Manager Tasks Other		n/a
POS - Manager Tasks Reports		0:30:00
Total Curriculum		48:00:00